## EBRC/Knowledge@Wharton Business Reporting Survey Survey Results

The Enhanced Business Reporting Consortium (EBRC) and Knowledge@Wharton are teaming up to study how investors prefer to receive corporate financial information and how companies can improve the quality and delivery of their financial reporting. Please take a few moments to respond to the following survey. Any information you provide will be kept confidential. Many thanks for your participation.

1. How useful are GAAP-based financial statements to you?

| Extremely useful |  |  | 89 | $17 \%$ |
| :--- | :--- | :--- | :---: | :---: |
| Very useful |  |  | 196 | $36 \%$ |
| Somewhat useful |  |  | 177 | $33 \%$ |
| Marginally useful | $\square$ |  | 53 | $10 \%$ |
| Not useful | $\square$ | Total | 537 | $100 \%$ |

2. How useful are companies' financial statements compared to the following:

| Top number is the count of respondents selecting the option. Bottom \% is percent of the total respondents selecting the option. | MORE | THE SAME | LESS |
| :---: | :---: | :---: | :---: |
| Analyst reports | $\begin{array}{r} 201 \\ 38 \% \end{array}$ | $\begin{array}{r} 188 \\ 35 \% \end{array}$ | $\begin{array}{r} 143 \\ 27 \% \end{array}$ |
| Stories in the major media (print, TV and radio) | $\begin{array}{r} 285 \\ 54 \% \end{array}$ | $\begin{array}{r} 147 \\ 28 \% \end{array}$ | $\begin{array}{r} 100 \\ 19 \% \end{array}$ |
| Stories in the social media (blogs, social networking sites, etc.) | $\begin{array}{r} 311 \\ 59 \% \end{array}$ | $\begin{array}{r} 105 \\ 20 \% \end{array}$ | $\begin{array}{r} 107 \\ 20 \% \end{array}$ |
| Word of mouth (friends, family members, co-workers, etc.) | $\begin{array}{r} 311 \\ 59 \% \end{array}$ | $\begin{array}{r} 100 \\ 19 \% \end{array}$ | $\begin{array}{r} 115 \\ 22 \% \end{array}$ |
| Third party data vendors | $\begin{array}{r} 202 \\ 39 \% \end{array}$ | $\begin{array}{r} 220 \\ 42 \% \end{array}$ | $\begin{array}{r} 101 \\ 19 \% \end{array}$ |
| Internet finance sites (Google Finance, MSN Money, Yahoo Finance, etc.) | $\begin{array}{r} 174 \\ 33 \% \end{array}$ | $\begin{array}{r} 260 \\ 49 \% \end{array}$ | $\begin{array}{r} 92 \\ 17 \% \end{array}$ |

3. Please rate the importance/relevance of the following

| Top number is the count <br> of respondents selecting <br> the option. | Unimportant | 2 | 3 | 4 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | Extremely Important


| Bottom \% is percent of the total respondents selecting the option. |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Income statement | $\begin{array}{r} 25 \\ 5 \% \end{array}$ | $\begin{array}{r} 17 \\ 3 \% \end{array}$ | $\begin{array}{r} 69 \\ 13 \% \end{array}$ | $\begin{array}{r} 175 \\ 33 \% \end{array}$ | $\begin{array}{r} 246 \\ 46 \% \end{array}$ |
| Balance sheet | $\begin{array}{r} 28 \\ 5 \% \end{array}$ | $\begin{array}{r} 24 \\ 5 \% \end{array}$ | $\begin{array}{r} 76 \\ 14 \% \end{array}$ | $\begin{array}{r} 145 \\ 27 \% \end{array}$ | $\begin{array}{r} 258 \\ 49 \% \end{array}$ |
| Cash flow statement | $\begin{array}{r} 32 \\ 6 \% \end{array}$ | $\begin{array}{r} 13 \\ 2 \% \end{array}$ | $\begin{array}{r} 62 \\ 12 \% \end{array}$ | $\begin{array}{r} 140 \\ 26 \% \end{array}$ | $\begin{array}{r} 283 \\ 53 \% \end{array}$ |
| MD\&A/Management Commentary | $\begin{array}{r} 26 \\ 5 \% \end{array}$ | $\begin{array}{r} 58 \\ 11 \% \end{array}$ | $\begin{array}{r} 144 \\ 27 \% \end{array}$ | $\begin{array}{r} 166 \\ 31 \% \end{array}$ | $\begin{array}{r} 134 \\ 25 \% \end{array}$ |
| Footnotes | $\begin{array}{r} 32 \\ 6 \% \end{array}$ | $\begin{array}{r} 56 \\ 11 \% \end{array}$ | $\begin{array}{r} 103 \\ 20 \% \end{array}$ | $\begin{array}{r} 164 \\ 31 \% \end{array}$ | $\begin{array}{r} 171 \\ 33 \% \end{array}$ |
| Press releases | $\begin{array}{r} 42 \\ 8 \% \end{array}$ | $\begin{array}{r} 113 \\ 21 \% \end{array}$ | $\begin{array}{r} 179 \\ 34 \% \end{array}$ | $\begin{array}{r} 139 \\ 26 \% \end{array}$ | $\begin{array}{r} 53 \\ 10 \% \end{array}$ |

4. How important are a company's intangible assets in determining whether the market is accurately pricing its stock?

| Extremely important |  |  | 87 | $16 \%$ |
| :--- | :--- | :---: | :---: | :---: |
| Very important |  |  | 231 | $43 \%$ |
| Somewhat <br> important |  |  | 166 | $31 \%$ |
| Marginally important |  |  | 37 | $7 \%$ |
| Unimportant |  | Total | 533 | 12 |
|  |  |  | $2 \%$ |  |

5. How should information on intangible assets be disclosed?

| Narrative disclosure <br> in MD\&A and/or the <br> footnotes |  |  | 90 |
| :--- | :--- | :--- | :--- |
| Quantitative <br> information on Key <br> Performance <br> Indicators (KPIs) in <br> MD\&A and/or the <br> footnotes |  | 252 | $17 \%$ |
| Recognized in the <br> financial statements <br> based on costs <br> incurred |  |  | 71 |
| Recognized in the <br> financial statements <br> at fair value |  | Total | 530 |
|  |  | 117 | $48 \%$ |

6. If more intangible asset information is disclosed via KPIs, how should those KPIs be determined?

| Determined solely <br> by the reporting <br> company |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
| Mixture of company- <br> specific and <br> industry-specific <br> KPIs |  |  | 28 | $7 \%$ |
| KPIs mandated by a <br> standard setter such <br> as the FASB or <br> IASB |  |  | 256 | $49 \%$ |
|  | Total | 519 | $43 \%$ |  |

7. How significant are competitive harm issues with respect to disclosing KPIs?

| Extremely <br> significant |  |  | 45 | $9 \%$ |
| :--- | :--- | :--- | :--- | :---: |
| Very significant |  |  | 194 | $37 \%$ |
| Somewhat <br> significant |  |  | 195 | $37 \%$ |
| Marginally <br> significant |  |  | 74 | $14 \%$ |
| Not significant |  |  | Total | 522 |
|  |  |  | 14 | $100 \%$ |

8. How significant are legal liability issues with respect to disclosing KPIs?

| Extremely <br> significant |  |  | 81 | $16 \%$ |
| :--- | :--- | :--- | :--- | :---: |
| Very significant |  |  | 195 | $38 \%$ |
| Somewhat <br> significant |  |  | 152 | $29 \%$ |
| Marginally <br> significant |  |  | 71 | $14 \%$ |
| Not significant |  | Total | 516 | $3 \%$ |
|  |  | 17 | $100 \%$ |  |

9. How easy is it for you to put information from financial statements into the analytical tools you use?

| Extremely easy |  |  | 32 | $6 \%$ |
| :--- | :--- | :--- | :---: | :---: |
| Moderately easy |  |  |  | 243 |
| Moderately difficult |  |  | 209 | $47 \%$ |
| Extremely difficult | $\square$ | Total | 522 | $40 \%$ |
|  |  | 38 | $7 \%$ |  |

10. Where do you get the financial information you use? (Select all that apply.)

| Directly from a <br> company document <br> on their website |  |  | 385 |
| :--- | :--- | :--- | :--- |
| Directly from a <br> company document <br> on the SEC's <br> website |  | 274 | $72 \%$ |
| Purchased from a <br> data vendor |  |  | 128 |
| Obtained for free on <br> an Internet financial <br> website such as <br> Google |  |  | 278 |
| Finance, MSN <br> Money or Yahoo <br> Finance |  |  | 276 |
| Conference calls |  |  | 109 |
| Other, please <br> specify |  |  | 63 |

11. How knowledgeable are you about Extensible Business Reporting Language (XBRL)?

| Extremely <br> knowledgeable |  |  | 14 | $3 \%$ |
| :--- | :--- | :--- | :--- | :--- |
| Very knowledgeable |  |  | 34 | $6 \%$ |
| Somewhat <br> knowledgeable |  |  | 103 | $19 \%$ |
| Marginally <br> knowledgeable |  |  | 143 | $27 \%$ |
| Never heard of it |  | Total | 530 | $100 \%$ |
|  |  | 236 | $45 \%$ |  |

12. How useful would it be to you to receive financial information in the XBRL format?

| Very useful |  |  | 59 | $11 \%$ |
| :--- | :--- | :--- | :--- | :---: |
| Useful |  |  | 97 | $18 \%$ |
| Somewhat useful | $\square$ |  | 57 | $11 \%$ |
| Not very useful | $\square$ |  | 39 | $7 \%$ |
| Don't know |  | Total | 525 | $52 \%$ |
|  |  | 273 | $100 \%$ |  |

13. What would be your preferred method for getting financial information?

| Paper document in <br> the mail |  |  | 62 | $12 \%$ |
| :--- | :--- | :--- | :--- | :--- |
| PDF on company <br> website for printing |  |  | 158 | $30 \%$ |
| PDF on the SEC <br> website for printing |  |  | 60 | $11 \%$ |
| Electronic download <br> into analytical <br> applications |  | 239 | $45 \%$ |  |
| Buy from data <br> vendor |  | Total | 528 | $100 \%$ |
|  |  | 9 | $2 \%$ |  |

14. How could business segment reporting be improved?

| By allowing <br> management less <br> discretion in <br> determining <br> business segments <br> than is currently <br> allowed under <br> GAAP |  |  |  |
| :--- | :--- | :--- | :--- |
| By providing full <br> financial statements <br> for each business <br> segment |  |  | 74 |
| By providing <br> summary financial <br> statements for each <br> business segment |  |  | 230 |

15. How important is it for there to be a standard, common definition of free cash flow?

| Extremely important |  |  | 208 | $39 \%$ |
| :--- | :--- | :---: | :---: | :---: |
| Very important |  |  | 241 | $46 \%$ |
| Somewhat <br> important |  |  | 63 | $12 \%$ |
| Marginally important |  |  | 11 | $2 \%$ |
| Unimportant |  | Total | 529 | 100 |
|  |  |  | 100 |  |

16. Please select your industry

| Accounting | O | 9 | $2 \%$ |
| :--- | :--- | :--- | :--- |
|  |  |  |  |


| Aerospace/Defense | O | 4 | 1\% |
| :---: | :---: | :---: | :---: |
| Agriculture/Mining |  | 1 | 0\% |
| Architecture/Design |  | 1 | 0\% |
| Arts/Entertainment |  | 0 | 0\% |
| Automotive | - | 5 | 1\% |
| Computers/Software/Technology |  | 33 | 6\% |
| Construction | O | 3 | 1\% |
| Consulting |  | 82 | 15\% |
| Education/Schools/Academia |  | 34 | 6\% |
| Energy/Utilities/Fuel/Chemicals | C | 13 | 2\% |
| Engineering | C | 8 | 2\% |
| Finance/Banking/Brokerage |  | 109 | 21\% |
| Government/Diplomatic services | - | 6 | 1\% |
| Health Care/Hospitals | - | 10 | 2\% |
| Homemaker |  | 1 | 0\% |
| Import/Export/Trade | - | 4 | 1\% |
| Information Management/Library | P | 4 | 1\% |
| Insurance |  | 20 | 4\% |
| Legal |  | 8 | 2\% |
| Manufacturing |  | 38 | 7\% |
| Marketing/Advertising/Communications/PR | C | 13 | 2\% |
| Media/Publishing/Broadcasting | $\bigcirc$ | 10 | 2\% |
| Military |  | 0 | 0\% |
| Non-profit/Associations | O | 5 | 1\% |
| Other |  | 22 | 4\% |
| Pharmaceuticals/Biotech | - | 11 | 2\% |
| Real Estate/Property Management | - | 9 | 2\% |
| Recruiting/Staffing/Human Resources |  | 1 | 0\% |
| Religious Institutions |  | 0 | 0\% |
| Research \& Development/Research | - | 4 | 1\% |
| Retail | $\bigcirc$ | 7 | 1\% |
| Retired |  | 22 | 4\% |
| Social Services |  | 1 | 0\% |
| Telecommunications |  | 19 | 4\% |
| Transportation/Logistics | $\bigcirc$ | 6 | 1\% |
| Travel/Hospitality/Service | $\bigcirc$ | 6 | 1\% |
|  |  |  |  |


| Wholesale |  | 1 | $0 \%$ |
| :---: | :---: | :---: | :---: |
|  | Total | 530 | $100 \%$ |

## 17. Please select your title

| Accountant/Auditor | O | 13 | 2\% |
| :---: | :---: | :---: | :---: |
| Administrative/Clerical | - | 3 | 1\% |
| Analyst |  | 41 | 8\% |
| Architect |  | 2 | 0\% |
| Artist/Musician/Actor/Entertainer |  | 1 | 0\% |
| Broker/Trader/Advisor |  | 12 | 2\% |
| CEO/President/Chairman |  | 58 | 11\% |
| CFO, COO, CTO, CIO, CMO |  | 19 | 4\% |
| Clergy |  | 0 | 0\% |
| Computer Professional/IT/IS |  | 9 | 2\% |
| Consultant |  | 43 | 8\% |
| Director |  | 45 | 9\% |
| Educator/Teacher/Professor |  | 24 | 5\% |
| Engineer | $\square$ | 15 | 3\% |
| General Manager |  | 14 | 3\% |
| Government official |  | 1 | 0\% |
| Health care worker (other than physician) |  | 0 | 0\% |
| Homemaker |  | 2 | 0\% |
| Lawyer/Judge | $\square$ | 8 | 2\% |
| Manager/Supervisor |  | 47 | 9\% |
| Military |  | 0 | 0\% |
| Other |  | 14 | 3\% |
| Partner/Principal/Owner |  | 29 | 6\% |
| Physician |  | 2 | 0\% |
| Researcher | D | 10 | 2\% |
| Retired |  | 27 | 5\% |
| Sales Manager/Account Executive | - | 7 | 1\% |
| Scientist |  | 0 | 0\% |
| Self-Employed |  | 19 | 4\% |
| Service provider |  | 1 | 0\% |
| Skilled laborer |  | 0 | 0\% |


| Student |  |  | 13 | $2 \%$ |
| :--- | :--- | :--- | :---: | :---: |
| Technician |  |  | 0 | $0 \%$ |
| Unemployed |  |  | 1 | $0 \%$ |
| Vice President/SVP/EVP |  |  | 36 | $7 \%$ |
| Writer/Editor |  |  | 11 | $2 \%$ |
|  | Total | 527 | $100 \%$ |  |

18. Please select the size, in revenue, of your company or organizational unit

| Less than $\$ 10$ <br> million |  |  | 200 | $40 \%$ |
| :--- | :--- | :--- | :--- | :--- |
| $\$ 10$ million $-\$ 50$ <br> million |  |  | 66 | $13 \%$ |
| $\$ 50$ million $-\$ 100$ <br> million |  |  | 33 | $7 \%$ |
| $\$ 100$ million $-\$ 500$ <br> million |  |  | 35 | $7 \%$ |
| $\$ 500$ million $-\$ 1$ <br> billion |  |  | 31 | $6 \%$ |
| $\$ 1$ billion $-\$ 10$ <br> billion |  |  | 70 | $14 \%$ |
| Greater than $\$ 10$ <br> billion |  | Total | 497 | $12 \%$ |

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